

Affordable Connectivity Program

The Affordable Connectivity Program provides eligible households \$30 per month toward high-speed home internet service, making some plans FREE! The ACP benefit can be applied to a new or existing internet plan.

Additionally, eligible households receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute \$10-50 toward the purchase price.

WHO IS ELIGIBLE FOR THE ACP BENEFIT?

Your household qualifies for the Affordable Connectivity Program if

- your total income is at or below 200% of the federal poverty guidelines
- OR
- if any member of the household:
- Participates in certain assistance programs, such as **SNAP, Medicaid, Federal Public Housing Assistance, SSI, WIC, or Lifeline**;
- Received a **Federal Pell Grant** in the current award year;
- Received approval for benefits under the **free and reduced-price school lunch program or the school breakfast program**, including through the USDA Community Eligibility Provision (CEP), in the current or previous school year; or
- Meets the eligibility criteria for a participating provider's existing low-income program

Only one monthly service discount and one device discount is allowed per household.

[Program rules](#) acknowledge there may be more than one eligible household residing at the same address. In cases where only one fixed connection can be purchased at a given address, but two households reside there, the second household can purchase a mobile plan to receive their ACP discount.

FIND OUT IF YOU QUALIFY

Visit [GetACP.org](https://www.getacp.org) to learn if you qualify, what documents you'll need to apply, and how to connect to home internet plans that are free with ACP. **Answer a few simple questions to receive, and it provides a personalized checklist that saves you time when you apply.** It takes about 5 minutes.

HOW DO HOUSEHOLDS APPLY FOR THE BENEFIT?

There are three ways to apply for ACP benefits:

1. Visit affordableconnectivity.gov to submit an application or print out a mail-in application.
2. Contact your preferred internet service provider directly to learn more about the application process.
3. Complete the [application](#) and Household Worksheet and mail them, along with copies of proof documentation, to:
 - ACP Support Center PO Box 7081 London, KY 40742
 - *Note: Mail-in application may take several weeks to process.*

SELECT THE BEST INTERNET PLAN FOR YOUR HOUSEHOLD

How many people will use the internet?

When more people share the same connection, a faster plan is needed to accommodate their devices.

How will you be using the internet?

Downloading is when the internet shares information with your computer. You'll need higher download speeds when watching Netflix and online gaming, than if you only surf the web, use social media, and do online shopping.

More day-to-day activities also require the fastest upload speeds (when our computers share information with the internet) e.g. Zoom and video/audio calls, online gaming and sharing photos on social media.

How many people in household?	Plans for households with limited internet use surf the web, use social media, online shopping		If your connection speed is too slow, you'll see buffering.	Faster plans for households who need higher download speeds streaming, online gaming, Facetime, Zoom	
	Download	Upload		Download	Upload
1-2	50 Mbps	5 Mbps		100 Mbps	10 Mbps
2-4	100 Mbps	10 Mbps		200 Mbps	15 Mbps
4-6	200 Mbps	10 Mbps		500 Mbps	20 Mbps
6+	300 Mbps	15 Mbps		1000 Mbps	30 Mbps

IF YOU NEED ASSISTANCE, PLEASE CONTACT:

Contact an ACP representative directly by calling 1-877-384-2575 seven days a week, 9 a.m. to 9 p.m. ET. or email ACPSupport@usac.org.

FAQ'S

EducationSuperHighway has [ACP FAQs](#)