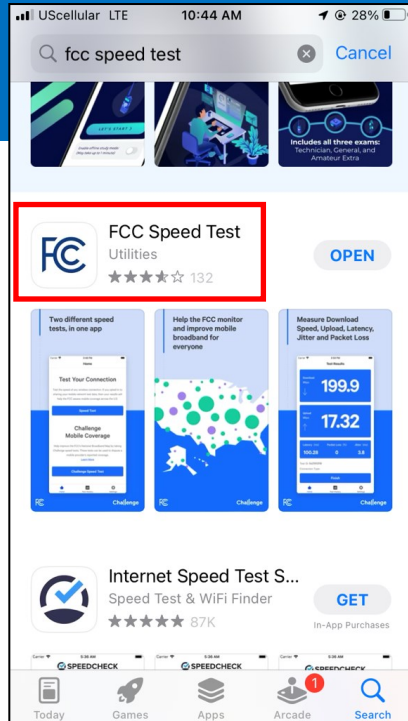


Using the FCC Speed Test App to Challenge Mobile Coverage Tutorial

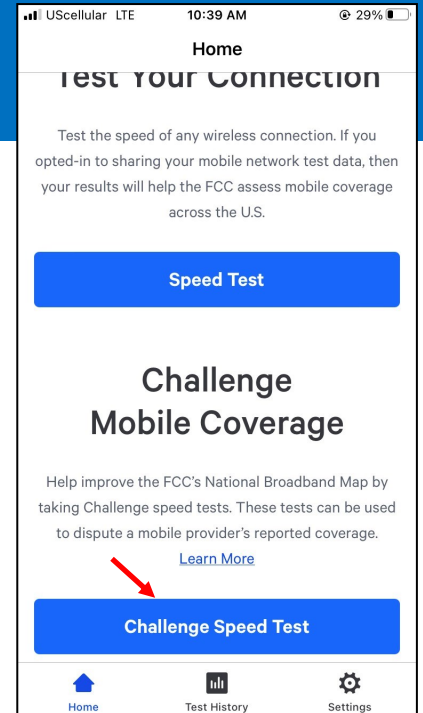
Step 1:

Download the FCC Speed Test App from the Play Store on Android or the App Store on IOS (Apple).



Step 2:

Click *Challenge Speed Test*.



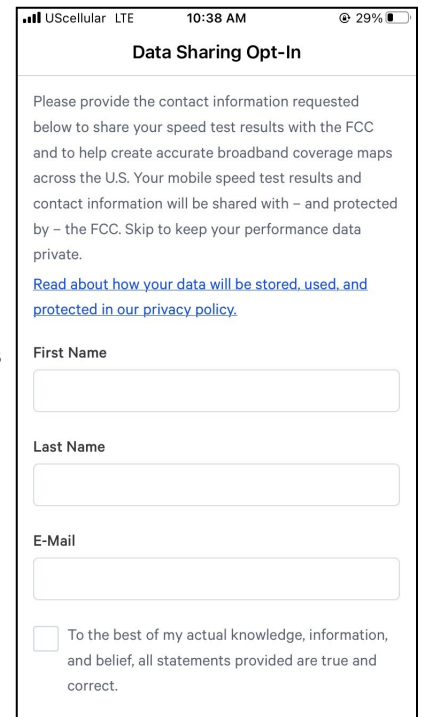
Step 3:

Choose your test environment. You can only test outside or in a moving-vehicle



Step 4:

You will need to enter your contact details, if you haven't already. There may be a screen that comes up confirming that your data for the app doesn't have a 'Data Cap', please make sure that you don't have the data cap on so that the test can work properly.

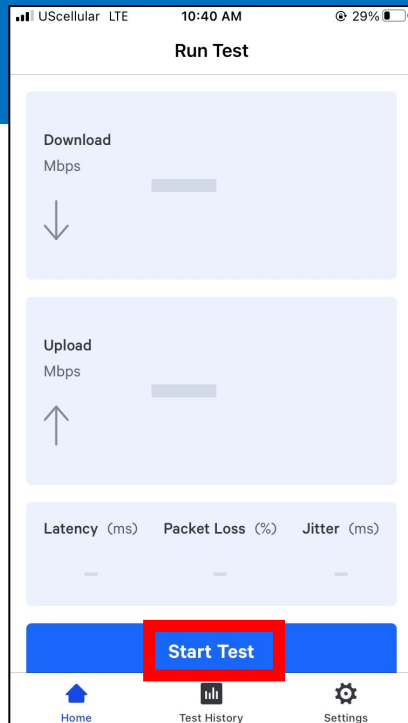


DISCLAIMER: The contents of this flyer were derived from the Federal Communications Commission's article titled: How to Use the FCC Speed Test App to Challenge Mobile Coverage, updated on 11/18/22, and constitute fair use of those materials for public outreach educational purposes.

Using the FCC Speed Test App to Challenge Mobile Coverage Tutorial (continued)

Step 5:

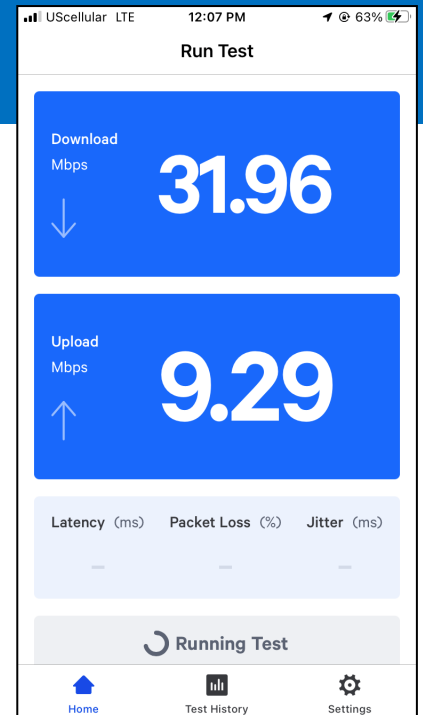
Click “Start Test” located near the bottom of your screen.



Step 6:

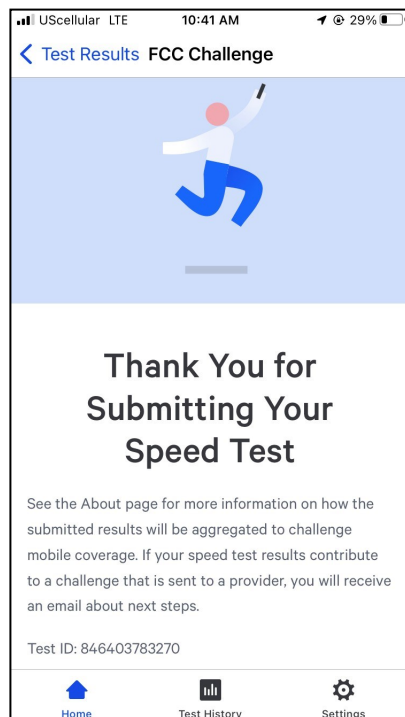
After clicking “Start Test”, the test will begin.

Once complete all the grey areas will be highlighted in blue.



Step 7:

After the test has been completed, you will see this screen confirming that your test was successful and has been submitted.



Tips/Information:

- Make sure that your WIFI is turned off on your mobile device before testing.
- For more questions about the FCC Speed Test and how your data is used, contact the FCC directly: <https://help.bdc.fcc.gov/hc/en-us>
- For technical questions or feedback about the FCC Speed Test App, use this Contact Us form: <https://www.fcc.gov/BroadbandData/consumers#speed-test>
- According to Mobile Internet Resource “Testing Internet Speeds & Performance For Mobile Connectivity” 2022 Article, “a reasonable target and expectation for good LTE speeds on today’s cellular networks is 20-30 Mbps” for download and “5-10 Mbps” for Upload.
- The article also suggested, “Latency is the time in milliseconds it takes for a request from your computer to reach the speed-test server and return. The higher the number, the slower the speed. On 4G/LTE, latencies under 100ms are good and under 50ms are great.”

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